



Preventative Measure Information for Arena Users and Program Participants

Welcome Back!

The City of Nanaimo is pleased have its arenas open to the community. The City of Nanaimo continues to take its direction from the Public Health Officer (PHO) to inform decisions regarding the COVID19 pandemic. The health and safety of our employees and the public remains the top priority and we have worked very hard to ensure that is maintained as we reopen indoor recreation facilities.

General Information

1. Please follow the direction of our facility ambassador's while using the facility. The facility ambassadors are here to assist you.
2. Renters are required to provide an ambassador from their organization/group to assist participants during their rentals. An ambassador could be a coach, volunteer, parent or instructor.
3. All participants are required to follow all safety measures in place while using the facility.
4. **16 skaters** are allowed on one ice at one time this includes coaches, volunteers, parents, and instructors.
5. Participants are asked to arrive no earlier than 20 minutes prior to the start of the ice time.
6. Ice booking times are available for booking in 1 hour or more slots (increments of 15 minutes). 30 minutes is scheduled in between each ice slot to allow for group changeover and cleaning.
7. Skaters are required to come to the arena dressed in hockey gear.
8. **Game play is not permitted.**
9. Seating will be available to put on skates. One parent or guardian is permitted to enter the facility to assist their child with putting on skates. Shoes will be left at the chair
10. Adult supervision is required on the ice at all times.
11. **No competitive play** at this time. Activities and drills involving player to player **contact or checking is not permitted.**
12. Please bring your own filled water bottle to the session. Water fountain will not be available.
13. Shared spaces such as dressing rooms will be sanitized between groups.

Facility Information

1. Player's benches, referee box, and penalty boxes are closed.
2. Dressing rooms are available with limited capacity.
3. Place water bottles on player bench railings.

Health and Safety Protocols

1. Stay home if you're sick.
2. Please maintain physical distancing (6 ft.) in the facility at all times.
3. Please follow the health and safety information posted throughout the facility.
4. Please use hand sanitizer upon entry to the facility.
5. Please refrain from spitting.

Spectators

1. To control the number of people in the facility and to reduce the chance of group gathering spectators are not permitted in the facility.
2. Spectator seating and upstairs lobbies will be closed.
3. Please do not gather in groups outside the facility.

Drop off and Pick Up

1. To control the number of people in the facility and to maintain physical distancing requirements parents and guardians are asked to bring their child into the facility, drop their child off with the instructor, ambassador, volunteer or coach then leave the facility and return at the end of the session to pick up their child or youth.

Entering Facility

1. As you enter the facility an ambassador will guide you to the location of the facility that you will be using during the session.

Exiting Facility

1. Please leave the facility within 20 minutes of the session ending.